

# Airway Labs Compliance Guarantee and Warranty

Airway Labs is pleased to offer a Compliance Guarantee and Warranty Program for appliances fabricated within our in-house lab.

All Airway Labs fabricated appliances have a minimum one year warranty and a 60 day compliance guarantee. We offer an extended three year warranty free of charge for flexTAP, and for an additional charge for dreamTAP and TAP 3.



- **60 Day Compliance Guarantee** - Within the first two months (60 days from shipment date) of a patient's trial, Airway Labs will credit your account, upon return of an appliance. This is valid after all possible modifications have been made to suit the patient's request.
- **Three Year Warranty (flexTAP)** - Airway Labs will repair or remake your flexTAP for any defect in fabrication or materials for three years from the original shipment date at no charge. This does not include loss or damage to the appliance by negligence of the patient.
- **One Year Warranty (dreamTAP and TAP 3)** - Airway Labs will repair or remake your dreamTAP or TAP 3 appliances for any defect in fabrication or materials for one year from the original shipment date at no charge. This does not include loss or damage to the appliance by negligence of the patient.
- **Extended Warranty (dreamTAP and TAP 3)** - Airway Labs offers an extended three year warranty for an additional charge. Please contact an Airway Labs customer service representative for more information.

Sincerely,

A handwritten signature in black ink that reads "Charles F. Collins".

Charles F. Collins  
CEO  
Airway Management

