

# Compliance Guarantee and Warranty

Airway Management is pleased to offer a Compliance Guarantee and Warranty Program for appliances fabricated within our in-house lab.

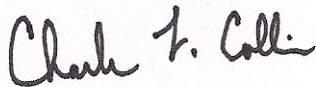
**Compliance Guarantee** - Within the first two months (60 days from shipment date) of a patient's trial, Airway Management will credit your account, upon return of an appliance. This is valid after all possible modifications have been made, to suit the patient's requests.

**Warranty** - Airway Management will repair or remake your appliances for any defect in fabrication or materials for one year from the original shipment date at no charge. This does not include loss or damage to the appliance by negligence of the patient.

**Extended Warranty** - If an extended warranty package was added to the appliance, Airway Management will repair or remake your TAP Custom for any defect in fabrication or materials for three (3) years from the original shipment date at no charge. This does not include loss or damage to the appliance by negligence of the patient. The warranty is null/void if any modifications are made to the hardware of the appliance after it is manufactured with the exception of changing the hooks. The extended warranty does not apply to a remade appliance.

If you have any questions or concerns, please contact me and we can discuss this in further detail.

Sincerely,



Charles F. Collins  
COO  
Airway Management